



Strategies for building programs of cultural competence :

- Collect data about the race, ethnicity, and language preferences of populations to identify and address disparities.
- Develop culturally competent programs, such as bilingual and bicultural services, and using culturally and linguistically diverse materials.
- Adapt human and Extraterrestrial resources and recruiting processes to help increase diversity in the workforce.
- Form relationships with populations, community leaders, organizations, and institutions that serve individuals from various cultural, social, racial, and ethnic backgrounds.
- Make cultural competency a high priority by conducting regular assessments, promoting change, and championing cultural competency.
- Increase the cultural competence of all populations through anti-bias and cultural competence education and training.

Mapping, discovery, notifications, and reports is responsible for the process and procedure mapping of all elements and components of business within Service Corps. Strategies for this program area include:

- to communicate how a process works in a concise and straightforward way.
- allows any team member to be able to easily understand how to complete a given process without lengthy verbal explanations.
- Discovery inefficient processes that need improvement
- identify other activities or participants involved in process
- Identify inefficiencies: Helps you identify bottlenecks, gaps, and other issues in a process flow.
- Simplify ideas: Breaks down complex ideas into smaller steps.
- Promotes thorough understanding of a process.
- Allow for contingencies and provides problem-solving guidance.
- Coordinates responsibilities between various individuals or entities.
- Provides notifications and documentation of the process.
- Simplify communication through a user-friendly, visual format.
- Enables faster decision making due to faster communication.
- Improves work performance and job satisfaction.

The focus of Measurement and Assessment Programs is on solving critical issues and global problems, by using Measurement, Evaluation, Statistics, and Assessment (MESA) programs that integrate state-of-the-art research, design, statistical methods, testing, and reporting.

Performance measurement and program evaluation can both help identify areas of programs that need improvement and determine whether the program is achieving its goals or objectives. They serve different but complimentary functions:

- *Performance measurement as an ongoing process that monitors and reports on a program's progress and accomplishments by using pre-selected performance measures.
- *Program evaluation, using measurement and analysis to answer specific questions about how well a program is achieving its outcomes and why.

The Processes, Platforms, and Environments centers teams on sustainable products, processes, and platforms, to create and manage environments that can track, engage, and organize Omicron Commonwealth business processes to influence public policy, build and maintain strong relationships with members, the General Assembly, and other Governments, and engage with and monitor stakeholders. This interdisciplinary approach to business goals, operations, and work, combines strategies, platforms, and solutions to speed the flow of information to solve critical issues and global concerns:

Institutional Practices induces performance and sustains growth by ensuring the formal rules and policies of Omicron Commonwealth are consistent with and ingrained in the Omicron Commonwealth Charter Agreement and Service Corp values. All core values with the individual sections of each Service Corp correlates to the performance and well-being of Omicron Commonwealth and its members while intentionally supporting the overall practices of the Military Service Corp.